

# TRUE CRIME AUTHENTICATION

## T.C.A Code of Ethics

All Authorized Dealers of T.C.A. are, without exception, required to accept and agree to T.C.A's Code of Ethics.

### ARTICLES

1. T.C.A Authorized Dealers are required to abide by all Federal, state, and local laws / regulations related to the purchase, sale, or other related transactions involved with the securing of any and all true crime memorabilia including letters, art, documents, or other related items.

2A. Authorized Dealers agree not to knowingly purchase or sell any true crime memorabilia whose ownership is in question.

B. Authorized Dealers have a duty to report any information concerning suspected or known stolen true crime memorabilia items to proper legal authorities.

3A. Authorized Dealers are to fulfill all terms, oral and/or written, of any contract or agreement to purchase, sell, or exchange true crime memorabilia, unless prompt and timely notice is otherwise given to the other party.

B. Transactions involving special terms and/or conditions of sale must be evidenced by written documentation.

4. It is agreed that any item offered and not documented to be "as-is" will be assumed by the dealer to be an authentic piece of true crime memorabilia. This assumption constitutes an assertion from said dealer of their confidence in its authenticity.

5. Authorized Dealers agree not to knowingly sell, exchange, or advertise for sale any true crime memorabilia which is forged, reproduced, or is otherwise not genuine; including items repaired or otherwise altered from their original state; with the exception being items where these conditions are clearly stated and described.

6. Authorized Dealers are required to have receipts or invoices issued for the sale or exchange of any true crime memorabilia. The receipt or invoice will state clearly a basic description of the item(s), the purchaser, the seller, and the prices, terms or any other relevant information.

7. Authorized Dealers are required to advertise for sale only those items which are available at the time of such advertisement and will honor all prices published for a reasonable time after their publication.

8A. Authorized Dealers involved in consignments of true crime memorabilia will have a written agreement involving all aspects of the sale including terms of payment to the consignor.

B. The Authorized Dealers will not alter any consigned item in any manner without written approval from the consignor.

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9A. Authorized Dealers are required to refund the full purchase price of any true crime memorabilia at any time if lack of authenticity can be proven and proof of purchase is supplied.

B. Requests for an extension of time to return purchased or exchanged items shall be viewed as an acceptable reason for delay of refund for said material beyond the agreed-upon terms of the transaction.

C. It is understood that an item must be safely back in your possession before a refund can be issued.

D. Once an item has been returned, a refund will be issued within 24 hours.

E. This rule does not apply to "as-is" (as seen) material which has been properly documented under article (3) three.

10A. Authorized Dealers are responsible for true crime memorabilia sent to them for examination for possible purchase while they are in the dealers possession. The sender is to supply a complete listing of all items included in the package.

B. Should an offer to purchase prove to be unacceptable, the merchandise must be returned to the owner in the same or better manner than it was shipped.

11. Authorized Dealers are to provide the T.C.A their corporate or assumed names, as well and the names of the principals involved in businesses and full street address.

12A. Authorized Dealers are required to comply with all intellectual property laws, including state, federal, and common law, or risk expulsion from the T.C.A. Authorized Dealer program.

B. In order to prove a violation of intellectual property laws by an Authorized Dealer, tangible proof must be presented to show the member did so knowingly and willingly.

13A. True Crime Authentication reserves the right to fairly investigate any violations of this code of ethics.

B. Authorized Dealers making false or misleading statements to a T.C.A investigating team member are subject to expulsion from the Authorized Dealer Program.

14. T.C.A Authorized Dealers agree to display the T.C.A logo on their website. The visibility of our logo enhances customer confidence and cyclical marketability.

When using T.C.A's logo, please abide by the following terms and conditions:

- The T.C.A logo may not be recreated or modified in any way apart from it's original form.
- This logo must contain a hyperlink to [truecrimeauthentication.com](http://truecrimeauthentication.com) if this is not possible, a detailed explanation should be provided.

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The logo must not be used in a way that implies false endorsement/ certification of any product or service affiliated and/or unaffiliated with T.C.A or its Authorized Dealers.

If you have any queries or require our logo in a different format, or size, please email [info@truecrimeauthentication.com](mailto:info@truecrimeauthentication.com)